# Oracle Banking Digital Experience

Corporate File Upload User Manual Release 16.2.0.0.0

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Corporate File Upload

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## 1. Preface

#### 1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

## 1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc\_

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#### 1.4 Structure

This manual is organized into the following categories:

*Preface* gives information on the intended audience. It also describes the overall structure of the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual.

The subsequent chapters provide information on transactions covered in the User Manual.

Each transaction is explained in the following manner:

- Introduction to the transaction
- Screenshots of the transaction
- The images of screens used in this user manual are for illustrative purpose only, to provide improved understanding of the functionality; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.
- Procedure containing steps to complete the transaction- The mandatory and conditional fields of the transaction are explained in the procedure.

If a transaction contains multiple procedures, each procedure is explained. If some functionality is present in many transactions, this functionality is explained separately.

#### 1.5 Related Information Sources

For more information on Oracle Banking Digital Experience Release 16.2.0.0.0, refer to the following documents:

- Oracle Banking Digital Experience Licensing Guide
- Oracle Banking Digital Experience Installation Manuals

# 2. File Upload Introduction

File upload allows a business user to upload files which contain multiple transactions. File upload facilitates processing of multiple transactions through a single bulk file like Salary Payments, Fund Transfer etc. This is a faster way of processing transactions than entering single screen transactions.

The transactions in the form of files will be uploaded through the internet banking. A file type is defined as a file template in the system. File template comprises of different bulk templates (Record Templates). Bulk template will be constructed using data elements & data enrichment definitions.

Using this you can perform the following actions:

- File Identifier
- User File Identifier Mapping

## 3. File Identifier Maintenance

A file identifier is for the party preferences for handling of payment files. A file identifier is always mapped to a specific single payment file template.

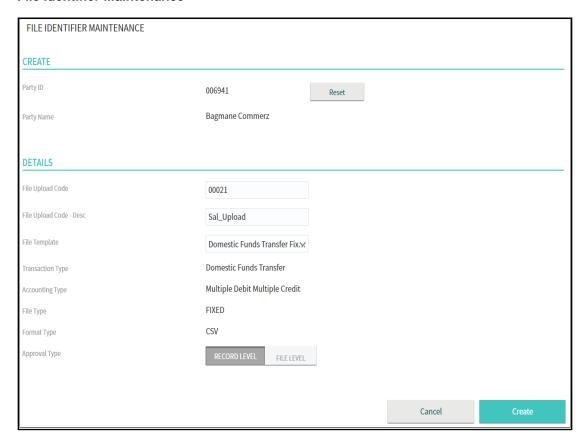
#### How to reach here:

Dashboard > File Upload > File Identifier

#### To create a file identifier:

- 1. Click Create.
- 2. In the File Upload Code field, enter the code of the file to be uploaded.
- 3. In the File Upload Code-Desc field, enter the file description corresponding to the file code.
- 4. From the **File Template** list, select the file template.
- 5. Select the appropriate approval type.

#### **File Identifier Maintenance**



## **Field Description**

Field Name	Description
Party ID	Party ID for whom the file identifier is created.

Description
Party name corresponding to the party ID.
Unique code assign to the uploaded file.
File name / code description corresponding to the file upload code.
Predefined file templates for file upload.  Few examples of file templates are:  Internal Funds Transfer Fixed SDMC  Internal Funds Transfer MDMC  Fixed Funds Transfer MDMC  Internal Funds Transfer Delimited SDMC

6. Click Create.

OR

Click Cancel to cancel the transaction.

- 7. The Review screen appears. Verify the details and click Confirm.
- 8. The confirmation screen appears with success message appears.
- 9. Click **Done** to complete the transaction.

OR

Click Close to close the screen.

OR

Click Track Status to track the status of the file identifier.

# **FAQs**

#### Is there any specific format for funds transfer using the Bulk Upload Facility?

Yes. Corporate clients need to create a Text file in the specified format.

#### How is the different transaction & accounting types handled by application?

The different transaction accounting types handled by application through the file templates.

#### What is the role of an administrator in file upload?

The administrator is from bank's side, which creates file identifiers and maps users to it.

# 4. User File Identifier Mapping

Mapping a file identifier to a user enables the administrator to grant access rights to a user. Since a specific file identifier is linked to a certain file, transaction, and format and approval type.

#### How to reach here:

Dashboard > File Upload > User File Identifier Mapping

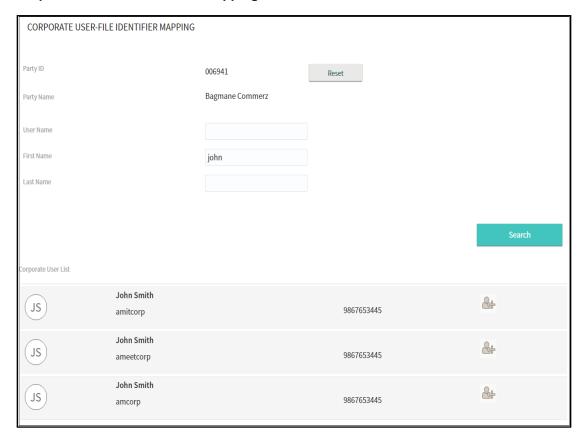
#### To map user file identifier:

- 1. In the **Party ID** field, enter the party ID. Click **Fetch**.
- The party details corresponding to the party ID appears. Enter the search criteria in the User Name, First Name, and Last Name field.
   OR

Click Reset to modify the search criteria.

- 3. Click **Search**. The corporate user list appears.
- 4. Select the appropriate user to edit. Click **Edit**.

#### **Corporate User-File Identifier Mapping**



## **Field Description**

Field Name	Description
Party ID	Party ID.
Party Name	Party name of the corresponding party ID.
User Name	User name.
First Name	First name of the user.
Last Name	Last name of the user.
Corporate user List	List of corporate users.

- 5. Edit the appropriate details.
- 6. Click Save.

OR

Click Cancel to cancel the transaction.

# 5. File Upload

This option allows you to upload file containing multiple payments enabling easy setup and quicker processing. In order to be able to upload a file, the customer has to be a net banking user.

However, before a customer user can start using file upload functionality; there are certain maintenance that need to be carried out by the bank administrators. This includes creating and mapping file identifier.

The File Uploads functionality enables users to process

- Internal payments (within the same bank)
- Domestic payments (within the country)
- International payments (cross border)
- Mixed payments

This is done using a specific file format for each.

While files are managed entirely within the File Uploads module, the payments are queued in the Core Banking system, once submitted.

File Uploads module facilitates processing of multiple transactions through a single file. This is a faster way of processing transactions than entering single screen transactions.

Once the file is uploaded you can view the status of the file using the upload reference number or through bulk file view transaction.

#### How to reach here:

Dashboard > File Upload

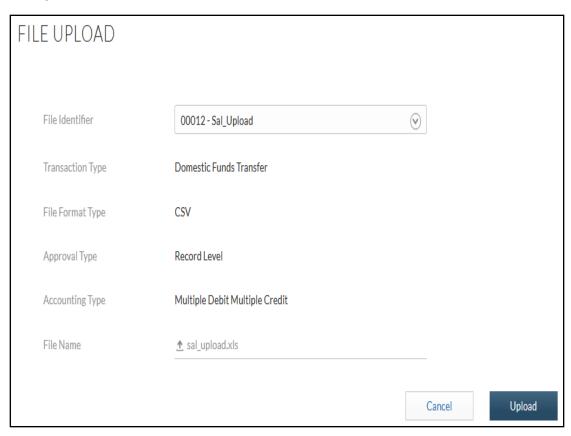
#### To upload a file:

- 1. From the **File Identifier** list, select the file identifier.
- 2. The file identifier details appear. In the **File Name** field, select the file to be uploaded.
- Click Upload.

OR

Click Cancel to abort the file uploading process.

## File Upload



## **Field Description**

Field Name	Description
File Identifier	File identifier created earlier in order to identify the file.
Transaction Type	Transaction type of the file uploads.  The transaction type could be:
	<ul> <li>Internal Funds Transfer</li> </ul>
	<ul> <li>Domestic Funds Transfer</li> </ul>
	<ul> <li>International Funds Transfer</li> </ul>
	Mixed Transfers

Field Name	Description
File Format Type	Format for the file upload. The file format could be:
	• CSV
	• XML
	• XLS
	• XLSX
Approval Type	Approval level of the file.
	The approval could be:
	<ul> <li>Record Level: In record type approval, the approver could approve some records, and rejects others. Payments are processed only for approved records.</li> </ul>
	<ul> <li>File Level: In a file type approval, the approver accepts or rejects the entire file, and all records are either processed or rejected.</li> </ul>
Accounting Type	Accounting type of the file upload.
File Name	File to be uploaded.

4. The file successful upload message appears with the file identifier, file name, and file reference ID. Click **Done** to complete the file upload.

# **FAQs**

#### What are the different file formats that can be uploaded?

The file upload formats supported are:

- CSV
- XML
- XLS
- XLSX

# 6. Bulk File Approval

This option allows you to approve / reject the uploaded file. Following type of approvals / rejection can be done for a file:

- File Level
- Record Level

#### How to reach here:

Dashboard > Pending for Approvals

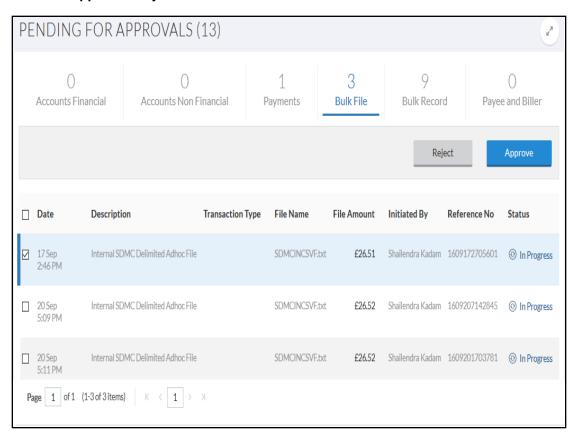
## 6.1 File Approval

Once a file is uploaded and pre-processing checks are successfully completed, the status of the bulk file is available as Received.

#### To approve / reject a file:

1. Click on Bulk File.

#### **Bulk File Approve / Reject**



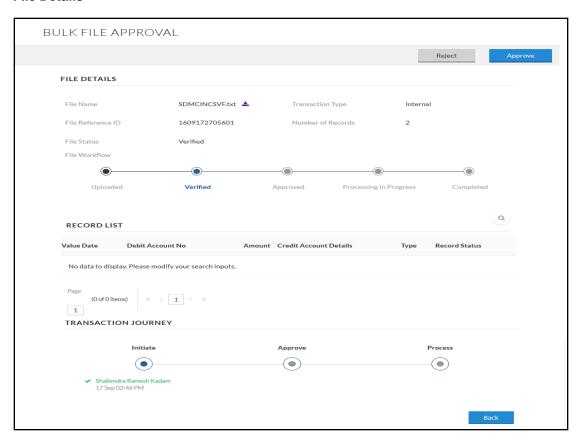
## **Field Description**

Field Name	Description
Date	File uploaded date.
Description	Description of the uploaded file.
Transaction Type	Transaction type of the file.
File Name	Name of the uploaded file.
File Amount	Transaction amount in the uploaded file.
Initiated By	Name of the file upload initiator.
Reference No	Reference number generated after the file is uploaded.
Status	File approval / rejection status.
Remarks	Remarks entered while approving / rejecting a transaction.

 Click the link under the Reference No column. The File Details screen appears. OR

Click **Back** to navigate to the previous screen.

#### **File Details**



- 3. If you click **Approve**. The **Bulk File Transaction Approval** screen appears.
  - a. Enter the reason for approval. Click **Approve**. Transaction successfully approved message appears.

OR

- 4. If you click Reject. The Bulk File Transaction Approval screen appears.
  - Enter the reason for rejection. Click Reject. Transaction successfully rejected message appears.

**Note:** To approve / reject bulk record, select the multiple check boxes, and then click approve / reject.

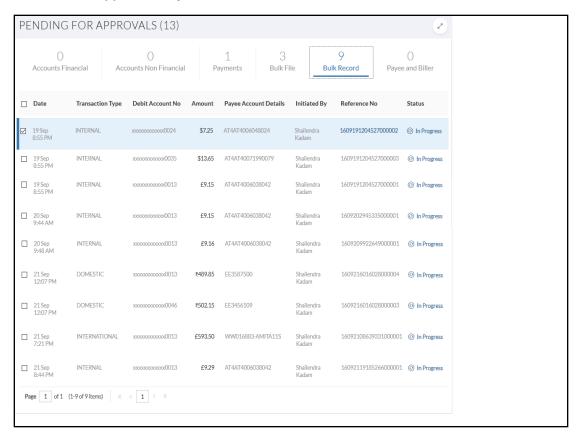
# 6.2 Record Level Approval

In record level approval, approver can approve individual records/ transactions within the uploaded file.

#### To approve / reject a record in file:

Click on Bulk Record.

#### **Bulk Record Approve / Reject**



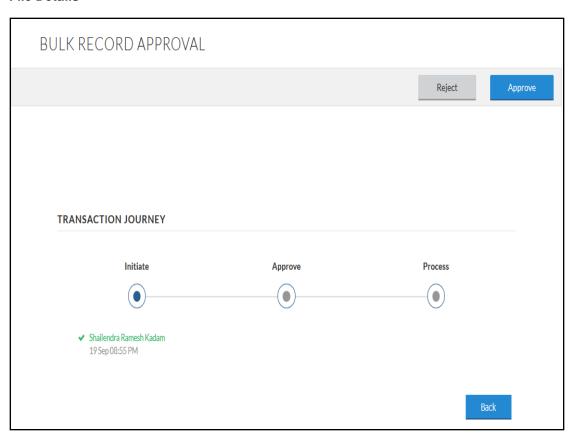
#### **Field Description**

Field Name	Description
Date	File uploaded date.
Description	Description of the uploaded file.
Transaction Type	Transaction type of the file.
File Name	Name of the uploaded file.
File Amount	Transaction amount in the uploaded file.
Initiated By	Name of the file upload initiator.
Reference No	Reference number generated after the file is uploaded.
Status	File approval / rejection status.
Remarks	Remarks entered while approving / rejecting a transaction.

Click the link under the Reference No column. The Record Approval screen appears.
 OR

Click Back to navigate to the previous screen.

#### **File Details**



- 3. If you click **Approve**. The **Bulk File Transaction Approval** screen appears.
  - Enter the reason for approval. Click **Approve**. Transaction successfully approved message appears.

OR

- 4. If you click Reject. The Bulk File Transaction Approval screen appears.
  - Enter the reason for rejection. Click Reject. Transaction successfully rejected message appears.

**Note:** To approve / reject bulk record, select the multiple check boxes, and then click approve / reject.

# 7. Uploaded Files Inquiry

Using this option you are allowed to view the bulk files uploaded by the customer. This function should provide customer to view status of bulk files uploaded. The search can be filtered on various parameters like status, transaction identifier. You can trace the status of the file and if there is an error in the file, you can also download the error file to arrive at the exact reason for error. You can also trace the history of the file. Individual record details can also be checked.

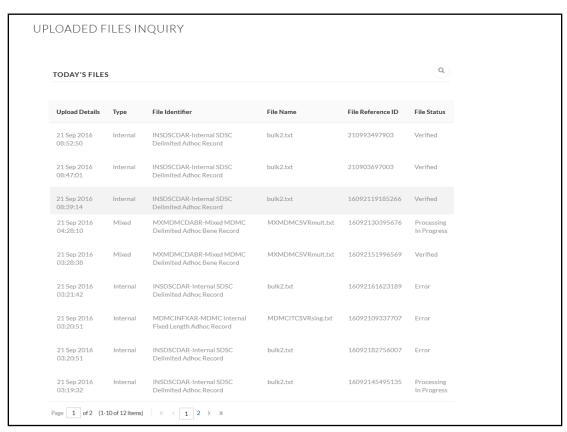
#### How to reach here:

Dashboard > Uploaded Files Inquiry OR File Upload > Uploaded Files Inquiry

#### To search and view uploaded files

 Click Uploaded Files Inquiry. The uploaded Files Inquiry screen appears with the file uploaded details.

#### **Upload File Inquiry**



### **Field Description**

Field Name	Description
Upload Details	File upload date and time.
Туре	Uploaded file type.
File Identifier	File identifier selected while uploading the file.
File Name	Name of the uploaded file.
File Reference ID	The file reference number which was generated after the file was uploaded.
File Status	Status of the file uploads.
	The file life cycle / file status could be:
	<ul> <li>Uploaded: File Uploaded and file reference number is generated.</li> </ul>
	<ul> <li>Verified: File has been pre-processed and authorization checks done (limit + account access check).</li> </ul>
	<ul> <li>Error: File has been pre-processed and gets error.</li> <li>The end of the lifecycle of the file.</li> </ul>
	<ul> <li>Verified: File has been pre-processed and authorization checks done (limit + account access check). File will be sent to host for processing if no approval is required.</li> </ul>
	<ul> <li>Approval in Progress: File has been partially approved. File will be available for further approvals.</li> </ul>
	<ul> <li>Rejected: File has been rejected (File level). The end of the life cycle of the file.</li> </ul>
	<ul> <li>Approved: File has been fully approved.</li> </ul>
	Completed

- 2. Click to search a particular record.
- 3. The search section appears. Enter the appropriate search criteria.
- 4. Click Search.

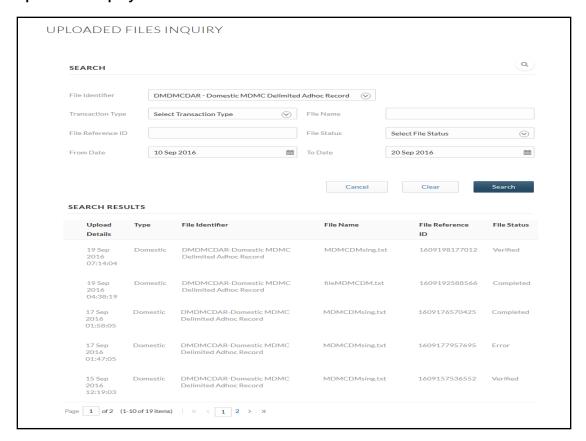
OR

Click Clear to reset the search criteria.

OR

Click Cancel to close the search panel.

#### **Upload File Inquiry**

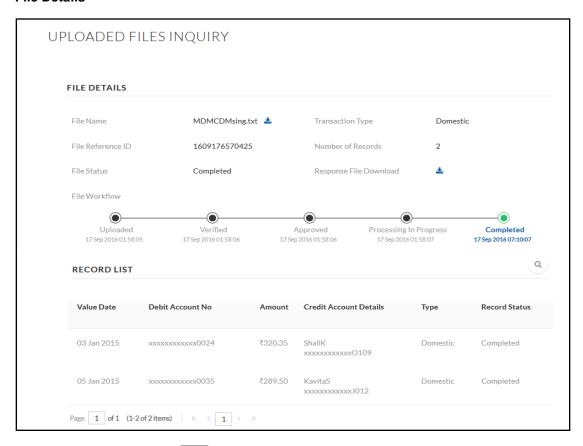


#### **Field Description**

Field Name	Description
Search	
File Identifier	Bulk transaction identifier.
Transaction Type	Transaction type associated with bulk file.
File Name	File name of the uploaded file.
File Reference ID	The file reference number which was generated while uploading the file.
File Status	Status of the file uploads.
From Date	Start date to search a file upload.
To Date	Till date to search a file upload.

5. Click on the respective file to view the record details.

#### **File Details**



- 6. In the **File Name** field, click to download the originally uploaded file.
- 7. In the **Response File Download** field click to download the response file.
- 8. Click **Save** button to save the file.

OR

Click the Open button to open the file.

**Note:** If there is an error during file verification, then an option will be available to download the generated error file.

# **FAQs**

#### What are the different transaction types supported by the file upload module?

The various file upload transaction types supported are:

- Internal funds Transfer, (Within the bank)
- Domestic Funds Transfer (Within the Country)
- International Funds Transfer (Cross Border)
- Mixed Transfer (A combination of the above)

#### What are the accounting types file upload supports?

Following are the accounting types supported by file upload:

- Single Debit, Single Credit (SDSC)
- Single Debit, Multi Credit (SDMC)
- Multi Debit, Multi Credit (MDMC)